

ORIGINAL



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RECEIVED ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

2005 MAR 18 P 3:51

4700

Investigator: John La Porta

Phone: (602) 542-0819

Fax: (602) 542-2129

AZ CORP COMMISSION
DOCUMENT CONTROL

Priority: Respond Within Five Days

Opinion No. 2005 - 42940

Date: 3/18/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Floyd J Fulks

Account Name: Floyd J Fulks

Home: (928) 567-2389

Street: 2598 Rainbow Dr

Work: (000) 000-0000

City: Camp Verde

CBR:

State: AZ Zip: 86322

is:

Utility Company: Unisource Energy Services * (UNS) G-04204A-05-0046

Division: Gas

Contact Name: Gary Smith

Contact Phone: (928) 226-2233

Nature of Complaint:

Two page correspondence from a customer from Unisource Gas who is against the pending surcharge rate, Unisource is seeking. Customer writes:

Arizona Corporation Commission:

I doubt that you will read this, but I am going to try. This statement (his bill) represents my last two monthly payments. My wife & myself live in a 1600 sq ft house. Thermostat is never set higher than 68 degrees. We live on SS with a total monthly income of \$1124.00 Do you really think we can pay more.

Kindest regards,

Floyd Fulks

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

ACC spoke to Mr. Fulks and advised that I would document his letter in the Commission's Docket for Unisource Gas G-04204-05-0046. I thanked him for writing and he thanked me for calling and paying attention to his letter. CLOSED.

End of Comments

Arizona Corporation Commission
DOCKETED

MAR 18 2005

DOCKETED BY

CM

Date Completed: 3/18/2005

Opinion No. 2005 - 42940

UniSourceEnergy SERVICES

UNS Gas, Inc.
500 S. Willard St.
Cottonwood, AZ 86326

Service Location:

FLOYD J FULKS
2598 RAINBOW DR 928-567-2389
CAMP VERDE, AZ 86322

Billing Date

03/03/2005

Page

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Account No.

3536711

Previous Balance	Payments/ Adjustments	Current Charges	New Balance	Due Date
\$117.45	\$117.45CR	\$98.78	\$98.78	03/23/2005

Current Charge Summary

Gas Service	\$98.78
CURRENT CHARGES	\$98.78
PREVIOUS BALANCE	\$117.45
PAYMENTS/ADJUSTMENTS	\$117.45CR
BALANCE ON ACCOUNT	\$98.78

RECEIVED

MAR 18 2005

AZ Corporation Commission

Director Of Utilities

Questions

If you have any questions concerning your bill statement, please call us at (928)-634-5555. Customer Rights & Responsibilities and billing rate information is available upon request.

Late Penalty Charge

To avoid a late payment penalty charge of 1.5%, payment must be received in our office by the due date.

Arizona Corporation Commission

I doubt that you will read this, but I am going to try.

This statement represents my last two monthly payment. My wife & myself live in a 1600 sq ft house. Thermostat is never set higher than 68°. We live on S.S. with a total monthly income of \$12400. Do you really think we can pay more.

Please

Kindest regards Floyd Fulks

Pay with major credit card, debit card, or electronic check online at www.uesaz.com or pay by phone at 1-800-284-9730.

SPREAD YOUR WARM SPIRIT BY ADDING DOLLARS TO YOUR PAYMENT FOR THE LESS FORTUNATE.

FUNDS DISTRIBUTED BY LOCAL AGENCIES.